



EUIAS Level 3 End-point Assessment for Plumbing and
Domestic Heating Technician
(Fossil Fuel – Natural Gas; Oil; Solid Fuel;
Environmental Technologies)

Supporting Documents

QAN 610/3505/1
ST0303/AP01

Supporting Documents for

EUIAS Level 3 End-point Assessment for Plumbing and Domestic Heating Technician

(Fossil Fuel – Natural Gas; Oil; Solid Fuel and Environmental Technologies)

QAN 610/3505/1

| | |
|--|----|
| Updates to the supporting documents | 3 |
| Appendix A: Glossary | 4 |
| Appendix B: Gateway Eligibility Form..... | 5 |
| Appendix C: Practice Multiple-choice Test | 9 |
| Appendix D: Practice Design Project..... | 34 |
| Appendix E - Plumbing and Domestic Heating Practical Installation and Application Test Planning Form | 37 |
| Appendix F: Practice PIT Template | 48 |
| Appendix G: Practice PAT Template | 59 |
| Appendix H: Practice Professional Discussion Template | 70 |
| Appendix I: Guidelines on how to set up a workplace logbook..... | 81 |
| Appendix J: Workplace Logbook Mapping Document | 84 |

Updates to the supporting documents

Since the first publication of the EUIAS Plumbing and Domestic Heating Technician Supporting Documents (PDHT) Fossil Fuel - Natural Gas; Oil; Solid Fuel and Environmental Technologies, the following updates have been made.

| Version | Date first published | Section updated | Page(s) |
|---------|----------------------|---|---------|
| V3.0 | October 2024 | Appendix C; D; E; F; G and H | 10 - 81 |
| V2.0 | June 2024 | Appendix C: Practice multiple-choice test updated | 10 - 33 |
| V1.0 | March 2024 | First published | All |

Appendix A: Glossary

Amplification – provides more detail on how individual knowledge, skills or behaviours statements should be interpreted. Where the KSB statements, themselves are deemed self-explanatory, no amplification is provided. Assessment may include questions on anything identified in the amplification

Behaviours (as part of KSBs) – specific mindsets, attitudes or approaches identified as part of the apprenticeship standard that must be evidenced during end-point assessment

Elements – are the knowledge, skills and behaviours and what is needed to competently undertake the duties required for an occupational standard

Gateway - the stage of the apprenticeship where the apprentice, employer and training provider determine whether the apprentice is ready to undertake end-point assessment

Guidance – is only provided where it is required to support interpretation of the KSB statements

Knowledge (as part of KSBs) – specific information, technical detail, and ‘know-how’ identified as part of the apprenticeship standard that must be evidenced during end-point assessment

Pathways – a specialist route within an apprenticeship standard that builds on the occupational competence for a new entrant to the occupation

Skills (as part of KSBs) – the practical application of knowledge identified as part of the apprenticeship standard that must be evidenced during end-point assessment

Standard – An occupational standard is a description of an occupation. It contains occupational profile, and describes KSBs needed for someone to be competent in the occupation’s duties. Occupational standards are developed by employers for occupations that meet the Institute for Apprenticeships and Technical Education current occupation criteria

Topic - is a collection of elements grouped into a theme e.g. Health and Safety



Appendix B: Gateway Eligibility Form

(Standard Version: ST0303 version 1.0; Assessment Plan Version: ST0303/AP01)

| | |
|---|---|
| Apprentice's name: | Apprentice's job title: |
| | |
| Name of Employer: | Name of Training provider: |
| | |
| Employer representatives present: | Training provider representatives present: |
| | |
| Apprenticeship start date: | Apprenticeship on-programme end date: |
| | |
| Gateway meeting date: | |
| Has the apprentice taken any part of the end-point assessment for this apprenticeship standard with any other End Point Assessment Organisation? | Y / N |
| If "Yes" please give details: | |
| | |

Apprentice's details

Eligibility requirements:

The apprentice must confirm their achievement of the following:

| Eligibility requirement | Achieved by the apprentice? Y/N | Evidence (Scans of certificates MUST be included) |
|--|---------------------------------|---|
| Achieved Level 2 English or higher | | |
| Achieved Level 2 Maths or higher | | |
| Achieved Level 3 Plumbing and Domestic Heating Qualification | | |
| Compiled and submitted a workplace logbook of evidence that meets the specification requirements, on which the professional discussion will be based | | |

Gateway Eligibility Declaration

1. The apprentice, the employer and the training provider must sign this form to confirm that they understand and agree to the following:
2. The apprentice has completed the required on-programme elements of the apprenticeship and is ready for end-point assessment with EUIAS.
3. EUIAS has been informed about any reasonable adjustment and/or special considerations requests.
4. The apprentice will only submit their own work as part of end-point assessment.
5. All parties agree that end-point assessment evidence may be recorded and stored by EUIAS for quality assurance purposes.
6. The apprentice has been on-programme for a minimum duration of 365 days.
7. The apprentice has achieved English and maths Level 2 or higher as detailed in this document.
8. The apprentice has achieved the Level 3 Plumbing and Domestic Heating Qualification
9. The apprentice satisfactorily completed a formal training plan agreed by the employer.
10. The apprentice has compiled and submitted a competent workplace logbook of evidence, on which the professional discussion will be based.
11. The apprentice, if successful, gives permission for EUIAS to request the apprenticeship certificate from the ESFA who issue the certificate on behalf of the Secretary of State.
12. The apprentice has been directed to the EUIAS Appeals Policy and Complaints Policy.
13. The employer/training provider has given the EUIAS at least three months' notice of requesting this EPA for this apprentice.
14. If the Gateway Eligibility Report is not completed in full, meeting all requirements, and submitted to EUIAS, the end-point assessment cannot take place.



| | | |
|---|------------|-------|
| Signed on behalf of the employer (print name): | Signature: | Date: |
| | | |
| Signed on behalf of the training provider (print name): | Signature: | Date: |
| | | |
| Apprentice's name (print): | Signature: | Date: |
| | | |
| EUIAS use only: | | |
| EUIAS Sign off: | | |
| Comments/actions: | | |



Appendix C: Practice Multiple-choice Test



Level: 3

Plumbing and Domestic Heating Technician

Supporting Document: Practice Paper

This practice paper reflects the type of questions in the live multiple-choice test, which can be taken as an online test or paper-based test.

This examination consists of 50 multiple-choice questions.

The Pass mark is 25 correct answers.

The Merit mark is 38 correct answers.

A mark of 45 or more is a Distinction.

The duration of this examination is 90 minutes.

You must use a **pencil** to complete the answer sheet - pens must NOT be used.

When completed, please leave the examination answer sheet and question paper on the desk.

For this paper:

- the use of a scientific calculator (non-programmable) is permitted
- access to the internet or intranet is NOT allowed

For each question, fill in ONE answer ONLY.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in ONE answer circle only. Please mark each choice like this:

MARKING INSTRUCTIONS

A B C D **ANSWER COMPLETED CORRECTLY**

Examples of how NOT to mark your examination sheet. **These will not be recorded**

A B C D **DO NOT** partially shade the answer circle.

A B C D **DO NOT** use ticks or crosses.

A B C D **DO NOT** use circles.

A B C D **DO NOT** shade over more than one circle.

This paper must be returned to EUIAS with the apprentice answer sheets.



You may use this page for rough work. This page must not be removed.

Question 1

The requirements of the Health and Safety at Work Act 1974 include:

Possible answers

| | |
|----|--|
| a) | Employers have duties towards employees and their families |
| b) | Employers have duties towards employees and members of the public |
| c) | Employers have duties to report all incidents and accidents to the Health and Safety Executive |
| d) | Employers have duties that are required to meet productivity standards specified by their employer |

Question 2

Which ONE of the following is **NOT** a type of asbestos commonly found in the workplace?

Possible answers

| | |
|----|-------------|
| a) | Chrysotile |
| b) | Crocidolite |
| c) | Amosite |
| d) | Calcite |



Question 3

In the event of an accident at work a responsible person at work must submit a 'Reporting of Injuries, Diseases and Dangerous Occurrences Regulations' (RIDDOR) report to the Health and Safety executive within:

Possible answers

| | |
|----|---------|
| a) | 1 day |
| b) | 3 days |
| c) | 5 days |
| d) | 10 days |

Question 4

The primary shielding gas used to weld mild steel is:

Possible answers

| | |
|----|----------------------------------|
| a) | 75% argon and 25% carbon dioxide |
| b) | 75% acetylene and 25% oxygen |
| c) | 21.9% oxygen and 78% nitrogen |
| d) | 10% hydrogen and 90 helium |



Question 5

When would the use of leaning ladders be considered a suitable option to conduct work at height?

Possible answers

| | |
|----|---|
| a) | Where it is the most cost-effective solution |
| b) | Where the work activity is low risk and short duration |
| c) | Where work will take less than one hour to complete |
| d) | Where the work area cannot be reached from a fixed scaffold |

Question 6

A confined space with a flammable component is considered hazardous when the Lower Explosive Limit (LEL) is:

Possible answers

| | |
|----|-------------------|
| a) | present above 10% |
| b) | present above 20% |
| c) | present above 50% |
| d) | present above 70% |



Question 7

How often should a technician inspect power tools for wear and damage?

Possible answers

| | |
|----|-------------------------------|
| a) | When serviced |
| b) | Before every use |
| c) | After every use |
| d) | Before the battery is charged |

Question 8

What are the typical sizes for cold water pipes in a domestic dwelling?

Possible answers

| | |
|----|-----------------|
| a) | 8 mm and 35 mm |
| b) | 15 mm and 22 mm |
| c) | 10 mm and 28 mm |
| d) | 20 mm and 40 mm |



Question 9

For horizontal pipework, what is the recommended maximum spacing between supports for steel pipes with a diameter of 100 mm?

Possible answers

| | |
|----|------------|
| a) | 2 meters |
| b) | 2.5 meters |
| c) | 3 meters |
| d) | 3.5 meters |

Question 10

The SI unit for pressure is:

Possible answers

| | |
|----|--------|
| a) | Pascal |
| b) | Newton |
| c) | Joule |
| d) | Watt |



Question 11

Which property of gases explains their ability to fill any container regardless of its form?

Possible answers

| | |
|----|------------------|
| a) | Rigidity |
| b) | Compressibility |
| c) | Definite volume |
| d) | Indefinite Shape |

Question 12

Which ONE of the following is used to convert a temperature from Celsius(C) to Kelvin(K)?

Possible answers

| | |
|----|--------------------|
| a) | $K = C + 273$ |
| b) | $K = C - 273$ |
| c) | $K = C \times 273$ |
| d) | $K = C \div 273$ |



Question 13

How can a technician convert British thermal units (BTU) to (kilowatts) kW for a heating system?

Possible answers

| | |
|----|---|
| a) | Divide by 3412 |
| b) | Multiple by 3412 |
| c) | Add the heat loss to the Kw total |
| d) | Multiply the heat loss by 1,500 for heating |

Question 14

If a force of 100 N (Newton) is applied to an area of 20 m², what pressure is exerted?

Possible answers

| | |
|----|-------------------|
| a) | 5 pa (Pascals) |
| b) | 1000 pa (Pascals) |
| c) | 2000 pa (Pascals) |
| d) | 5000 pa (Pascals) |

Question 15

A fluid exerts a pressure of 3000 Pa (Pascals) on a surface with an area of 2 m². What is the force acting on the surface?

Possible answers

| | |
|----|-----------------|
| a) | 1500 N (Newton) |
| b) | 2000 N (Newton) |
| c) | 3000 N (Newton) |
| d) | 6000 N (Newton) |



Question 16

The technician is using a screwdriver to insert a screw. The screwdriver is being used as a:

Possible answers

| | |
|----|-----------|
| a) | pulley |
| b) | lever |
| c) | wedge |
| d) | extractor |

Question 17

Using the formula $V=IR$ where V is voltage, I is current, and R is resistance.

What is the voltage across a resistor of 10 ohms when a current of 2 amps flows through it?

Possible answers

| | |
|----|----------|
| a) | 5 volts |
| b) | 12 volts |
| c) | 20 volts |
| d) | 50 volts |



Question 18

What is the main responsibility of the construction site manager?

Possible answers

| | |
|----|--|
| a) | To provide first aid in the event of an accident |
| b) | To monitor the budget and schedule of the project |
| c) | To design the project and obtain planning permission |
| d) | To consult with the client and report on the progress of the project |

Question 19

What is an example of non-verbal communication?

Possible answers

| | |
|----|--------------------------------------|
| a) | Drafting an email or a letter |
| b) | Speaking slowly and clearly |
| c) | Listening actively and attentively |
| d) | Using gestures during a conversation |

Question 20

A technician has a progress meeting with a client regarding the ongoing installation of 4 bathrooms in a block of flats. What document would the technician take to the meeting to discuss?

Possible answers

| | |
|----|------------------|
| a) | Contract |
| b) | Method statement |
| c) | Work programme |
| d) | Risk Assessment |



Question 21

According to the Construction (Design and Management) (CDM) regulations 2015, HSE must be notified about a construction project when the:

Possible answers

| | |
|----|--|
| a) | site includes two or more trades at any one time |
| b) | work is being carried out in a non domestic property |
| c) | work will last more than 30 days and have more than 20 workers onsite at the same time |
| d) | work will last more than 20 days and have more than 30 workers onsite at the same time |

Question 22

What is the first step in creating a safe system of work (SSOW) for a plumbing job?

Possible answers

| | |
|----|--------------------------------------|
| a) | Communicating with the client |
| b) | Conducting a risk assessment |
| c) | Writing a health and safety policy |
| d) | Providing health and safety training |

Question 23

What is the easiest way to stop the flow of water to a property without searching for stopcocks and check valves?

Possible answers

| | |
|----|--|
| a) | Turning off the water at the main kitchen inside the property |
| b) | Shutting off the water supply at the individual taps in the property |
| c) | Locating the main water meter outside the property and turning the handle a ¼ turn |
| d) | Using a flat head screwdriver to lift the lid of the water meter. |



Question 24

Identify the source of information required when undertaking work on cold water systems.

Possible answers

| | |
|----|---|
| a) | Manufacturers' Instructions, statutory regulations and building regulations |
| b) | Manufacturers' Instructions, statutory regulations and industry standards |
| c) | Water regulations, statutory regulations and industry standards |
| d) | Water regulations, water bye-laws and building regulations |

Question 25

Name two types of backflow prevention devices.

Possible answers

| | |
|----|--|
| a) | Air gap and check valve |
| b) | Vacuum breaker and double check valve |
| c) | Pressure reducing valve and expansion vessel |
| d) | Thermostatic mixing valve and non-return valve |

Question 26

The purpose of soundness testing a cold water system is to:

Possible answers

| | |
|----|--|
| a) | check the water quality and purity |
| b) | check the water pressure and flow rate |
| c) | check the water tightness and integrity |
| d) | check the water temperature an expansion |



Question 27

The optimal temperature range for legionella growth in water systems is:

Possible answers

| | |
|----|-----------|
| a) | 0 - 20°C |
| b) | 20 - 45°C |
| c) | 45 - 60°C |
| d) | 60 - 80°C |

Question 28

An increase in volume of water as it is heated in a closed system is known as:

Possible answers

| | |
|----|---------------------|
| a) | thermal stress |
| b) | thermal shock |
| c) | thermal expansion |
| d) | thermal contraction |



Question 29

The name of the British standard that provides guidance on the installation and commissioning of hot water systems in the UK.

Possible answers

| | |
|----|---|
| a) | BS EN 12828: Heating systems in buildings. Design for water-based heating systems |
| b) | BS EN 806: Specifications for installations inside buildings conveying water for human consumption |
| c) | BS 6700: Design, installation, testing and maintenance of services supplying water for domestic use within buildings and their curtilages |
| d) | BS 8558: Design, installation, testing and maintenance of services supplying water for domestic use within building and their curtilages |

Question 30

What is the recommended test pressure for a hot water system?

Possible answers

| | |
|----|--|
| a) | 1.5 times the maximum working pressure |
| b) | 2 times the maximum working pressure |
| c) | 2.5 times the maximum working pressure |
| d) | 3 times the maximum working pressure |



Question 31

The main reason for positioning the pump as close as possible to the water source is to:

Possible answers

| | |
|----|---|
| a) | optimise the flow rate and prevent surging |
| b) | reduce the suction head and prevent cavitation |
| c) | increase the discharge head and improve efficiency |
| d) | minimise the friction losses and reduce power consumption |

Question 32

After checking for leaks, how would a technician fill a sealed heating system?

Possible answers

| | |
|----|---|
| a) | Fill all the system whilst bleeding taps and radiators at once |
| b) | First fill the system to achieve pressure with the heating on and then open the taps |
| c) | First fill the system to achieve pressure, tap pressure then close the radiator and bleed valves |
| d) | First fill the system to achieve pressure with all outlets closed then fill venting radiators and open taps |



Question 33

What are the two main methods of soundness testing a hot water system?

Possible answers

| | |
|----|--------------------------------------|
| a) | Air test and water test |
| b) | Visual inspection and leak detection |
| c) | Hydrostatic test and pneumatic test |
| d) | Pressure test and temperature test |

Question 34

What role does a filter play in rainwater recycling systems?

Possible answers

| | |
|----|--|
| a) | To increase water pressure |
| b) | To regulate water temperature |
| c) | To make rainwater safe to drink |
| d) | To remove leaves and dirt from the water |



Question 35

The purpose of a downspout in a rainwater system is:

Possible answers

| | |
|----|--|
| a) | To enhance the aesthetic appeal |
| b) | To collect rainwater from the roof |
| c) | To prevent the gutter from clogging |
| d) | To direct water away from the foundation |

Question 36

The most likely cause of sagging gutters is:

Possible answers

| | |
|----|---|
| a) | support brackets are spaced too far apart |
| b) | support brackets are spaced too close |
| c) | guttering seals are perished |
| d) | downpipe is cracked |

Question 37

The device that controls the flow of water within a toilet is known as:

Possible answers

| | |
|----|---------|
| a) | valve |
| b) | spout |
| c) | cistern |
| d) | nozzle |



Question 38

The test that is used to check the water tightness of a pipe system is known as:

Possible answers

| | |
|----|---------------|
| a) | flow test |
| b) | leak test |
| c) | sound test |
| d) | pressure test |

Question 39

The document that provides detailed information on the installation, operation, maintenance of a sanitary appliance or a pipework system is known as:

Possible answers

| | |
|----|----------------------------|
| a) | NHBC warranty |
| b) | technical specification |
| c) | job maintenance schedule |
| d) | manufacturers instructions |

Question 40

The technology that collects and stores rainwater for later use is known as:

Possible answers

| | |
|----|----------------------|
| a) | rainwater recycling |
| b) | rainwater diversion |
| c) | rainwater treatment |
| d) | rainwater harvesting |

Question 41

Which ONE of the following UK government schemes pays households and businesses for generating their own electricity from renewable sources such as solar panels or wind turbines?

Possible answers

| | |
|----|--|
| a) | Feed-in Tariff (FIT) |
| b) | Smart Export Guarantee (SEG) |
| c) | Renewable Heat Incentive (RHI) |
| d) | Renewable Obligation Certificate (ROC) |

Question 42

Which ONE of the following fuels obtained from food waste or animal manure can be used to power boilers, cookers or generators?

Possible answers

| | |
|----|-----------|
| a) | Biogas |
| b) | Biomass |
| c) | Biodiesel |
| d) | Bioethers |



Question 43

Which ONE of the following is used to store large quantities of crude oil or refined petroleum products such as gasoline or diesel in a liquid state?

Possible answers

| | |
|----|---------|
| a) | Bin |
| b) | Silo |
| c) | Tank |
| d) | Cabinet |

Question 44

Which ONE of the following combustions produce an orange smoky flame due to small particles of pure carbon glowing red hot?

Possible answers

| | |
|----|------------------------|
| a) | complete combustion |
| b) | hypergolic combustion |
| c) | incomplete combustion |
| d) | spontaneous combustion |

Question 45

What is visible when incomplete combustion has taken place?

Possible answers

| | |
|----|---|
| a) | Soot and poor flame picture |
| b) | Smoke and blue bright flame |
| c) | Soot and blue low temperature flame |
| d) | Smoke and orange high temperature flame |



Question 46

What is the function of a flue within a domestic dwelling?

Possible answers

| | |
|----|--|
| a) | To allow the back boiler to have sufficient air as cold air falls |
| b) | To carry the products of combustion safely away as hot air rises |
| c) | To carry the products of air around the house to dilute combustion |
| d) | To carry the products of combustion through the ventilation system |

Question 47

The primary purpose of testing flues and chimney systems serving solid fuel appliances is to:

Possible answers

| | |
|----|-------------------------------------|
| a) | check for bird nests |
| b) | ensure safety and efficiency |
| c) | assess the colour of the flue |
| d) | measure the temperature of the flue |

Question 48

A technician has doubts about electrical work that should be started.
What must the technician do?

Possible answers

| | |
|----|--|
| a) | Proceed with the work |
| b) | Consult the building regulations |
| c) | Seek advice from a gas engineer |
| d) | Refer to a competent electro-technical officer |



Question 49

Identify the first step that must be taken to conduct safe isolation procedure.

Possible answers

| | |
|----|--|
| a) | Prove dead |
| b) | Apply safety earths |
| c) | Secure the point of isolation |
| d) | Identify suitable point(s) for isolation |

Question 50

When testing a thermistor what setting would the multimeter device be set to?

Possible answers

| | |
|----|------------|
| a) | Current |
| b) | Voltage |
| c) | Amperage |
| d) | Resistance |

End of Questions.



Practice Multiple-choice Test

Answer scheme

| Question | Answer | Question | Answer | Question | Answer |
|----------|--------|----------|--------|----------|--------|
| 1 | A | 21 | C | 41 | A |
| 2 | D | 22 | B | 42 | A |
| 3 | D | 23 | C | 43 | C |
| 4 | A | 24 | B | 44 | D |
| 5 | B | 25 | A | 45 | A |
| 6 | A | 26 | C | 46 | B |
| 7 | B | 27 | B | 47 | B |
| 8 | B | 28 | C | 48 | D |
| 9 | C | 29 | D | 49 | D |
| 10 | A | 30 | C | 50 | D |
| 11 | D | 31 | B | | |
| 12 | A | 32 | D | | |
| 13 | A | 33 | C | | |
| 14 | C | 34 | D | | |
| 15 | D | 35 | D | | |
| 16 | B | 36 | A | | |
| 17 | C | 37 | C | | |
| 18 | D | 38 | D | | |
| 19 | D | 39 | D | | |
| 20 | C | 40 | D | | |

Appendix D: Practice Design Project

Employers/training providers are recommended to arrange for apprentices to carry out a practice design project prior to end-point assessment. The form below is for the use of the employer/training provider setting up the design project. A practice test is available for EUIAS registered customers, please contact the Service Delivery Team via enquiries@euias.co.uk

Design Project

Building plans are provided to the apprentice with a job specification, manufacturer's information and data, British Standards and regulations. The apprentice must complete a heating, hot water and cold water design capable of meeting the job specification. The apprentice must carry out tasks involving manual handling, which can be incorporated into any of the tasks mentioned below where it fits in. The apprentice will produce the following in 7 hours, which may be split over two days in an assessment centre under examination conditions:

- Design criteria
- Completed fabric heat loss
- Rainwater system
- Heating pipework sizing
- Hot and cold water sizing
- Final layout plans
- Materials list
- Merchant order

| Area | Task Description and Knowledge | The apprentice must be able to: |
|--|---------------------------------|--|
| Core plumbing systems – Cold water systems | Design a cold water system (K2) | Select correct appliances |
| | | Select correct components, system design and fittings |
| | | Describe water supplies |
| | | Identify types and typical pipe sizes |
| | | Know the advantages and disadvantages of domestic systems |
| | | Select sufficient materials selected for the project's completion |
| | | Recognition of components and correct placement |
| | | Show calculations and understandings on how to install cold water services |
| Core plumbing systems – Hot water Systems | Design a hot water system (K2) | Recognise unvented system components |
| | | Understand what documentation is required for installing unvented systems |
| | | Understand what contributing factors need to be followed in order to correctly sizing on unvented system for a dwelling |
| | | Reference information on selecting suitable components for unvented system, including design temperatures, and other important factors |
| | | Understand predetermined data and calculations on how components affect hot water systems |
| | | Recognise key factors with unvented hot water systems when quoting for work |
| | | Follow manufacturers' instructions |

| Area | Task Description and Knowledge | The apprentice must be able to: |
|--|--------------------------------------|---|
| Core plumbing systems – Central heating systems | Design a central heating system (K2) | Contribute factors on selecting central heating systems |
| | | Reference documentation on correctly, sizing heating systems and their components |
| | | Understand the principles of heat loss, and how to factor these affects into heating requirements |
| | | Select appropriate components in accordance with predetermined data |
| | | Select key factors with central heating systems when quoting for work |
| Core plumbing systems – Rainwater systems | Design a rainwater system (K2) | Select factors that affect choosing rainwater systems |
| | | Select appropriate documentation for the selection of rainwater, gutter systems and components |
| | | Work out rainwater and gutter system requirements for domestic dwelling |
| | | Identify key factors with rainwater systems when quoting for work |
| Core plumbing systems – Sanitation systems | Design a sanitation system (K2) | Identify factors that affect choosing sanitation systems |
| | | Select appropriate documentation for the selection of sanitation systems and components |
| | | Work out sanitation system requirements for domestic dwelling |
| | | Identify key factors with sanitation systems when quoting for work |
| Customer Service and Communication | Produce a work programme (K7 and K8) | Understand safe, working practices on site and in domestic dwellings |
| | | Understand the importance of following company procedures and policies |
| | | Produce relevant documentation and schedules for completing works with other trades |

Appendix E - Plumbing and Domestic Heating Practical Installation and Application Test Planning Form

Instructions

This form has two purposes:

1. To help you plan practice Practical Installation and Application Tests for your apprentices
2. To inform EUIAS of the live assessment

Equipment and resources needed for the assessment must be in good and safe working condition.

The activities will be designed to assess a broad range of the skills, knowledge and behaviours developed over the period of the apprenticeship. However, as a minimum the practical installation and practical application test will cover the activities and KSBs listed in the Planning Forms below.

| Practical Installation Test | Practical Application Test |
|--|---|
| The apprentice is assessed in 6 hours, which may be split over two days. | The apprentice is assessed in a total of 3 hours. |
| 1 - 4 apprentices may be assessed at one time depending on number of EPA secure bays at the independent assessment centre. | |
| The secure bays will need to be independent, and the apprentice must not have had any exposure to the bay whilst on-programme. | |

Complete the 'Practical Installation and Application Tests Planning Forms' and submit them to the Service Delivery team via enquiries@euias.co.uk, for **review 1 month before the start** of the end-point assessment.



Practical Installation Test Planning Form

| | |
|---|-------------------------------|
| Employer name and site address | |
| Training provider (if applicable) | |
| Standard | Plumbing and Domestic Heating |
| Pathway | |
| Level | 3 |
| Independent Assessment Centre address for the practical installation test | |
| Contact Details: Employer/training provider representative, email address and contact number overseeing the setup of the practical installation test (documents and site). | |

Please describe in the boxes below how the practical installation test will achieve the following requirements:

Please confirm the location of the independent assessment centre and provide the name and full address:

Please confirm the independent assessment centre is set-up for the apprentice to carry out their practical installation test (check each box for confirmation and provided additional details where necessary):

(See PDHT Specification Section 2 Component 3 Practical Installation Test for details.)

Each bay has a location for a radiator (valves already fitted)

Additional details:

The bays are free of any fixings and markings from any previous work

Additional details:

A sack barrow is supplied to assist the apprentice in moving the radiator and positioning it on a shelf, which is at least 1 metre from the ground.

Additional details:

Each bay includes an existing basin fitted to Doc M standard (height above floor 720mm – 740mm)

Additional details:

Secure bay(s)

Please confirm each bay is independent prohibiting an apprentice from seeing any other apprentice carrying out their work

Please include any other details:

Photographs of each secure bay submitted with this document



| Confirm the following materials will be available for the practical installation test for each apprentice by checking the boxes below: | |
|---|--------------------------|
| PPE – Safety goggles, Nitrile gloves, hard hat etc. Apprentices should have their own safety boots and suitable work wear. | <input type="checkbox"/> |
| Pipe cutters with guides, pipe bender Adjustable spanners, pump pliers, set of screwdrivers, tape measure/ruler, spirit level, small battery drill and a pencil. Plastic pipe cutters, hackshaws; files and chamfering tool. | <input type="checkbox"/> |
| Silicone grease, gas torch, heat mat, lead-free solder and flux. Cleaning strips, jointing pastes/Polytetrafluoroethylene (PTFE) etc. Step ladders/platform, dust sheet, trolley jack, hydraulic test pump, draining hose and hose clips. Water pressure gauge, weir cup, flat tray and a bucket to catch water. | <input type="checkbox"/> |
| Guttering system (min. 2m long) installed at height greater than 2.5m. Facia brackets 5 inch 45 degree and 67.5 degree push-fit elbows Gutter end-stop end and gutter end-stop with outlet 3 m of drain pipe and pipe clips. | <input type="checkbox"/> |
| 1 m of 50 mm waste pipe, 50 mm P trap, one 50 mm push fit socket, one 50 mm push-fit cap end, two x 50 mm pipe brackets. Dip stick to check the trap seal depth. | <input type="checkbox"/> |
| 2 m of 15 mm plastic pipe, 15 mm plastic socket, 15 mm plastic elbow, 15 mm push-fit to 15 mm male adapter. | <input type="checkbox"/> |
| 2 m of 10 mm plastic pipe, with sockets, elbows; push fit. | <input type="checkbox"/> |
| 2 m of 15 mm copper pipe, 15 mm copper end-feed tee, 15 mm drain off valve, 15 mm isolation valve and six 15 mm pipe clips. | <input type="checkbox"/> |



Please confirm.

The independent assessment centre will be open to ensure the apprentices and the independent assessor have access before (time to set up) and during (6 hours) the practical installation test:

Opening time: _____

Closing time: _____

Please confirm.

The independent centre has been set up to carry out the PIT and designed to meet the knowledge, skills and behaviours (KSBs) requirements: K1; K2; K4; K8; S1; S2; S3; S4; B2; B4; B6; B7. Details for the individual KSBs, **See PDHT Specification Section 2 Component 3 Practical Installation Test for details** (please check the box below):

All KSBs will be covered:

Additional details:

Practical Installation Test Secure Bay – Please confirm that the apprentice will not have had access to the secure bay before the Practical Installation Test

Please confirm the number of apprentices you have arranged for the assessment, noting that the maximum ratio for assessor to apprentice is 1:4?

Number of apprentices for 1 assessor: _____

Please confirm:

A member of Centre staff must be available at all times during practical tasks

Special requirements (for example: access arrangements/PPE):

Remember:

- The specific detail of the tasks must be **kept confidential from the apprentices.**

PIT Area: Include relevant photographs to illustrate



EUIAS Office use only

| | |
|-----------------|--|
| Date received | |
| Date signed off | |



Practical Application Test Planning Form

| | |
|---|-------------------------------|
| Employer name and site address | |
| Training provider (if applicable) | |
| Standard | Plumbing and Domestic Heating |
| Pathway | |
| Level | 3 |
| Independent Assessment Centre address for the practical installation test | |
| Contact Details: Employer/training provider representative, email address and contact number overseeing the setup of the practical installation test (documents and site). | |

Please describe in the boxes below how the Practical Application Test (PAT) will achieve the following requirements:

Please confirm by checking the box below and provide details:

Provide the name and address of the independent assessment centre:

Confirm by checking the box that your independent assessment centre is approved to deliver the plumbing and domestic heating assessments

Provide details of who approved the above independent assessment centre:

Confirm the assessments will be conducted in an independent assessment centre within a secure bay

Please confirm the independent assessment centre will be set-up for the apprentice to carry out their practical application test (check each box for confirmation and provided additional details where necessary):

(See PDHT Specification Section 2 Component 4 Practical Application Test for details.)

Unvented hot water system will be connected to both water and electricity and include pipework of 15 mm and 22 mm diameter with test, drain and bleed points to allow a soundness test to be conducted

Connected to an outlet such as a basin

Unvented cylinder, with manufacturer's instructions will be available :

Suggested size for cylinder 900mm x 900mm (suggestion only and spacing can be used to suit the centre requirements).

Please confirm cylinder size and details below:

The installation will allow easy access to all pipework and components including D1 and D2 pipework for IEPA to take place with faults on these cylinders

Please provide details:

Access should also be given to the D2 termination point.

Please provide details:

Apprentices are also required to complete electrical safe isolation as part of this assessment. Please confirm the apprentice will have access to an electrical safe isolation kit which will include:

- Lock off notices
- Suitable lock of devices for a fused spur connection unit
- Electrical screw drivers
- GS 38 approved voltage indicating device (Multi meters not suitable)
- Proving Unit/Voltage Indicator to confirm safe isolation and also to lock off the electrical supply to the system



- A selection of various sized cartridge fuses
- HSE guidance, TB118 Or GS38 guidance documentation is also allowed

Additional details:

Please confirm the apprentice will have access to the following equipment and materials:

- Dust sheets and cleaning materials
- Manufacturer's instructions for the unvented cylinder
- Flow cup
- Thermometer
- Temporary continuity bond (if required)
- Proving Unit
- Voltage indicator
- Electrical screwdrivers
- Wire cutters/pliers
- Lock off set for safe isolation
- Air pump with gauge and spray for pressure testing

All required tools and materials, including any replacement components will be provided by the Centre

Or

Apprentices will be use their own tools and we confirm they are safe, and with the approval of the Centre

Or

Both of the above

Allow the assessor to make alterations to the system to create faults on various components within the system

Additional details:



Allow the apprentice 2 hours to identify the faults and repair then re-commission the system:

Additional details:

Allow the apprentice to complete a service on the unvented system, according to manufacturer's instructions within 1 hour:

Additional details:

Please confirm.

The independent assessment centre and secure bay will be open to ensure the apprentices and the independent assessor have access before (time to set up), during (2 hours) and after the practical application test:

Opening Times: _____

Closing Times: _____

Additional details:

Please confirm.

The Practical Application Test area will be designed to meet the knowledge, skills and behaviours (KSBs) requirements: K1; K2; K3; K4; K7; K8; S1; S2; S3 and S4. Details for the individual KSBs can be found in the specification in Section 2: End-point assessment component 3:

Additional details:

Please confirm:

The maximum ratio for assessor to apprentice is 1:4 so long as each apprentice has their own installation to work on and can do so without interfering or gaining advantage from another apprentice. Also each apprentice must be in sight of the assessor.

Please confirm:

A member of Centre staff must be available at all times during practical tasks

Practical Application Test Secure Bay – Please confirm that the apprentice will not have had access to the secure bay before the Practical Application Test

Special requirements (for example: access arrangements/PPE):

Remember:

- The specific detail of the tasks will be **kept confidential from the apprentices**

PAT Area: Include relevant photographs to illustrate Equipment, materials and tools that will allow the apprentice to inspect a pre-installed unvented cylinder, functioning with electrical components and controls. For the assessor to make alterations to the system to create faults on various components within the system.

EUIAS Office use only

| | |
|-----------------|--|
| Date received | |
| Date signed off | |

Appendix F: Practice PIT Template

Employers/training providers are recommended to arrange for apprentices to carry out a practice Practical Installation Test prior to end-point assessment. The form below is for use by the person playing the part of the independent assessor.

Instructions

This should be read in conjunction with the PDHT Specification.

This template has been designed to help the suitable person playing part of the independent assessor and has three purposes:

1. To prepare for a practice assessment
2. Designed to holistically assess a broad range of the skills, knowledge and behaviours developed over the period of the apprenticeship by the apprentice
3. To provide feedback to the apprentice in preparation for the live assessment

The assessor should:

- complete the form below which has two parts to assess the apprentice's PIT.

Quick Tip – How to complete the form below:

| | |
|---|-------------------------------|
| Full Name of Apprentice | |
| Independent Assessment Centre Address for the Practical Installation Test | |
| Standard | Plumbing and Domestic Heating |
| Pathway | |
| Level | 3 |
| Name of Independent Assessor | |
| Date of Practical Installation Test | |
| Start Time | |
| End Time | |
| Independent Assessor: Additional Comments | |
| | |
| Please indicate the apprentice's practical installation preliminary grade (P; M or D) | Grade |
| | |

It is important to ensure that the page illustrated is completed by the assessor.

The assessor should write additional comments to support the preliminary grade decision.



| Task 1 | The installer must be able to demonstrate the following statements: | Check the box if achieved |
|--|---|---------------------------|
| Manual Handling and health and safety | State the purpose of personal protective equipment (PPE) | <input type="checkbox"/> |
| | Use personal protective equipment | <input type="checkbox"/> |
| | Define procedures for manual handling (method statement) | <input type="checkbox"/> |
| | Carry out correct manual handling | <input type="checkbox"/> |
| | Use mechanical lifting aids | <input type="checkbox"/> |
| | State the purpose of personal protective equipment (PPE) | <input type="checkbox"/> |
| Number of errors | | <input type="checkbox"/> |
| All outcomes achieved: | | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and outcomes achieved: | | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PIT. | | |
| Summary of response to question(s) | | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | | |

Check the box for each descriptor the apprentice achieves.

Include the number of descriptors not met.

Check the box if all descriptors are met.

Provide feedback for the apprentice to show where they could improve their skills.

Summarise the response that the apprentice gave.

Develop some open ended questions in relation to the KSBs.

Include KSB evidence seen that meets the descriptors for the outcomes achieved.



Component 3: PIT – At the end of this form complete the preliminary grade

| | | | | |
|---|---|--|---|--|
| L3 PDHT –Practical Installation Test Summary Report | | | | |
| Total Number of Errors | | | | |
| Independent Assessor Justification and Feedback: | | | | |
| | | | | |
| Provisional Grade | (6 or more errors) Fail <input type="checkbox"/> | (4 or 5 errors) Pass <input type="checkbox"/> | (2 or 3 errors) Merit <input type="checkbox"/> | (0 or 1 error) Distinction <input type="checkbox"/> |

Write down the total number of errors.

Include reasons to highlight why you have awarded the preliminary grade.

By signing below, I confirm that the information provided is correct and the provisional grade awarded for L3 PDHT PIT is a true reflection of the performance by the apprentice:

| | | | |
|--------------------------------|--|-------|--|
| Independent Assessor Signature | | Date: | |
|--------------------------------|--|-------|--|

Check the box if the apprentice achieved the descriptors and you are awarding a pass as a preliminary grade.

The assessor to sign and date the report.

| Behaviours | The installer demonstrates: | Check the box if achieved |
|--|---|---------------------------|
| Dependable and responsible | The ability to take on responsibility for delivery of the assessment task, turning up at the required time, with the correct clothing and personal equipment, expected to undertake the task. | <input type="checkbox"/> |
| Quality focus | Work carried out to the required standards, within the timescales and quality standards identified above. | <input type="checkbox"/> |
| Working with others | The ability to work with others to maintain the progress completion of the assessment task (communicating with assessor, seeking clarification, providing explanations). | <input type="checkbox"/> |
| Sustainable working | The ability to undertake work in the most efficient sequences, selects and uses materials and techniques which minimise environmental impact. | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and outcomes achieved: | | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PIT. | | |
| Summary of response to question(s) | | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | | |

Check the box if the apprentice achieved the descriptors

Provide feedback for the apprentice to show where they could improve their skills.

Summarise the response that the apprentice gave.

Develop some open ended questions in relation to the KSBs.

Include KSB evidence seen that meets the descriptors for the outcomes achieved.



| | |
|---|-------------------------------|
| Full Name of Apprentice | |
| Independent Assessment Centre Address for the Practical Installation Test | |
| Standard | Plumbing and Domestic Heating |
| Pathway | |
| Level | 3 |
| Name of Independent Assessor | |
| Date of Practical Installation Test | |
| Start Time | |
| End Time | |
| Independent Assessor: Additional Comments | |

| | |
|---|-------|
| Please indicate the apprentice's practical installation preliminary grade (P; M or D) | Grade |
| | |

To achieve a Pass, Merit or Distinction will be based on total errors across all elements of the practical installation assessment:

| Number of errors | PIT Grade |
|------------------|-------------|
| 0 or 1 | Distinction |
| 2 or 3 | Merit |
| 4 or 5 | Pass |
| 6 or more | Fail |

Component 3: Practical Installation Test (PIT)

| Task 1 | The installer must be able to demonstrate the following statements: | Check the box if achieved |
|--|---|---------------------------|
| Manual Handling and health and safety | State the purpose of personal protective equipment (PPE) | <input type="checkbox"/> |
| | Use personal protective equipment | <input type="checkbox"/> |
| | Define procedures for manual handling (method statement) | <input type="checkbox"/> |
| | Carry out correct manual handling | <input type="checkbox"/> |
| | Use mechanical lifting aids | <input type="checkbox"/> |
| | State the purpose of personal protective equipment (PPE) | <input type="checkbox"/> |
| Number of errors | | |
| All outcomes achieved: | | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and outcomes achieved: | | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PIT. | | |
| Summary of response to question(s) | | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | | |



| Task 2 | The installer must be able to demonstrate the following statements: | Check the box if achieved |
|--|---|---------------------------|
| Central Heating System | Identify pipework installation requirements | <input type="checkbox"/> |
| | Select pipework materials and fittings from instructions | <input type="checkbox"/> |
| | Measure, mark and cut pipework materials for installation | <input type="checkbox"/> |
| | Fabricate pipework bends to clear obstacles | <input type="checkbox"/> |
| | Select, position and fix pipework materials to specifications | <input type="checkbox"/> |
| | Joint pipework to specifications | <input type="checkbox"/> |
| | Identify the positioning and fixing of pipework | <input type="checkbox"/> |
| | Install CHS | <input type="checkbox"/> |
| | Test the system | <input type="checkbox"/> |
| Number of errors | | |
| All outcomes achieved | | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and outcomes achieved: | | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PIT. | | |
| Summary of response to question(s) | | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | | |

| Task 3 | The installer must be able to demonstrate the following statements: | Check the box if achieved |
|--|---|---------------------------|
| Rainwater systems | Identify pipework installation requirements | <input type="checkbox"/> |
| | Select pipework materials and fittings from instructions | <input type="checkbox"/> |
| | Measure, mark and cut pipework materials for installation | <input type="checkbox"/> |
| | Fabricate pipework bends to clear obstacles | <input type="checkbox"/> |
| | Select, position and fix pipework materials to specifications | <input type="checkbox"/> |
| | Joint pipework to specifications | <input type="checkbox"/> |
| | Identify typical sizes and materials used in rainwater and gutter systems | <input type="checkbox"/> |
| | Install rainwater and gutter systems and components | <input type="checkbox"/> |
| | Number of errors | |
| | All outcomes achieved | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and outcomes achieved: | | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PIT. | | |
| Summary of response to question(s) | | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | | |

| Task 4 | The installer must: | Check the box if achieved |
|--|---|---------------------------|
| Basin – hot and cold waste system | Identify pipework installation requirements | <input type="checkbox"/> |
| | Select pipework materials and fittings from instructions | <input type="checkbox"/> |
| | Measure, mark and cut pipework materials for installation | <input type="checkbox"/> |
| | Fabricate pipework bends to clear obstacles | <input type="checkbox"/> |
| | Select, position and fix pipework materials to specifications | <input type="checkbox"/> |
| | Joint pipework to specifications | <input type="checkbox"/> |
| | Identify the positioning and fixings of pipework within the building fabric | <input type="checkbox"/> |
| | Install hot and cold water systems | <input type="checkbox"/> |
| | Test the system | <input type="checkbox"/> |
| | Explain procedures for decommissioning systems | <input type="checkbox"/> |
| Carry out decommissioning procedures | <input type="checkbox"/> | |
| Number of errors | | |
| All outcomes achieved | | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and outcomes achieved: | | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PIT. | | |
| Summary of response to question(s) | | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | | |

| Task 5 | The installer must: | Check the box if achieved |
|--|---|---------------------------|
| Basin - sanitation | Identify pipework installation requirements | <input type="checkbox"/> |
| | Select pipework materials and fittings from instructions | <input type="checkbox"/> |
| | Measure, mark and cut pipework materials for installation | <input type="checkbox"/> |
| | Fabricate pipework bends to clear obstacles | <input type="checkbox"/> |
| | Select, position and fix pipework materials to specifications | <input type="checkbox"/> |
| | Joint pipework to specifications | <input type="checkbox"/> |
| | Identify the positioning and fixings of pipework within the building fabric | <input type="checkbox"/> |
| | Installation requirements in dwellings for the disabled including wet rooms | <input type="checkbox"/> |
| | Install sanitary appliance pipework systems and components | <input type="checkbox"/> |
| | Number of errors | |
| | All outcomes achieved | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and outcomes achieved: | | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PIT. | | |
| Summary of response to question(s) | | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | | |

| Behaviours | The installer demonstrates: | Check the box if achieved |
|--|---|---------------------------|
| Dependable and responsible | The ability to take on responsibility for delivery of the assessment task, turning up at the required time, with the correct clothing and personal equipment, expected to undertake the task. | <input type="checkbox"/> |
| Quality focus | Work carried out to the required standards, within the timescales and quality standards identified above. | <input type="checkbox"/> |
| Working with others | The ability to work with others to maintain the progress completion of the assessment task (communicating with assessor, seeking clarification, providing explanations). | <input type="checkbox"/> |
| Sustainable working | The ability to undertake work in the most efficient sequences, selects and uses materials and techniques which minimise environmental impact. | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and outcomes achieved: | | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PIT. | | |
| Summary of response to question(s) | | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | | |

| | | | | |
|--|--|---|--|---|
| L3 PDHT –Practical Installation Test Summary Report | | | | |
| Total Number of Errors | | | | |
| Independent Assessor Justification and Feedback: | | | | |
| | | | | |
| Preliminary Grade | (6 or more errors) Fail <input type="checkbox"/> | (4 or 5 errors) Pass <input type="checkbox"/> | (2 or 3 errors) Merit <input type="checkbox"/> | (0 or 1 error) Distinction <input type="checkbox"/> |

By signing below, I confirm that the information provided is correct and the preliminary grade awarded for L3 PDHT PIT is a true reflection of the performance by the apprentice:

| | | |
|---|--|--------------|
| Independent Assessor Signature | | Date: |
|---|--|--------------|

Appendix G: Practice PAT Template

Employers/training providers are recommended to arrange for apprentices to carry out a practice Practical Application Test prior to end-point assessment. The form below is for use by the person playing the part of the independent assessor.

Instructions

This should be read in conjunction with the PDHT Specification.

This template has been designed to help the suitable person playing part of the independent assessor and has three purposes:

1. To prepare for a practice assessment
2. Designed to holistically assess a broad range of the skills, knowledge and behaviours developed over the period of the apprenticeship by the apprentice
3. To provide feedback to the apprentice in preparation for the live assessment

The assessor should:

- complete the form below which has two parts to assess the apprentice's PAT.

Quick Tip – How to complete the form below:

| | |
|--|-------------------------------|
| Full Name of Apprentice | |
| Independent Assessment Centre (with a secure bay) Address for the Practical Application Test | |
| Standard | Plumbing and Domestic Heating |
| Pathway | |
| Level | 3 |
| Name of Independent Assessor | |
| Date of Practical Application Test | |
| Start Time | |
| End Time | |
| Independent Assessor: Additional Comments | |

| | |
|---|-------|
| Please indicate the apprentice's practical application test preliminary grade (F/P) | Grade |
| | |

It is important to ensure that the page illustrated is completed by the assessor.

The assessor should write additional comments to support the preliminary grade decision.



| Task C Pass: Apprentices must demonstrate ALL of the pass descriptors | Check the box if achieved |
|--|---------------------------|
| Carry out service and maintenance of systems (O) | <input type="checkbox"/> |
| Explain procedures for decommissioning systems (Q) | <input type="checkbox"/> |
| Write down the question asked including time: | <input type="checkbox"/> |
| Carry out decommissioning procedures (O) | <input type="checkbox"/> |
| Describe methods of obtaining information on system faults (O & Q) | <input type="checkbox"/> |
| Write down the question asked including time: | <input type="checkbox"/> |
| Carry out diagnostic checks for a range of faults (O & Q) | <input type="checkbox"/> |
| Write down the question asked including time: | <input type="checkbox"/> |
| Carry out repair and rectification procedures to deal with a range of faults (O) | <input type="checkbox"/> |
| Select, as required, electrical equipment, cables/wiring and components and confirm that they are: a) of the right type and size (O) <input type="checkbox"/> b) fit for purpose in accordance with the plumbing and domestic heating system's design (O) <input type="checkbox"/> | <input type="checkbox"/> |
| All Pass descriptors achieved | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and KSBs achieved: | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PAT | |
| Summary of response to question(s) | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | |

Check the box for each descriptor the apprentice achieves.

Check the box if all pass descriptors are met.

Observe and ask a question where both 'O' and 'Q' are indicated.

Provide feedback for the apprentice to show where they could improve their skills.

Summarise the response that the apprentice gave.

Develop some open ended questions in relation to the

Include KSB evidence seen that meets the descriptors for the outcomes

Observe or ask a question where 'O' or 'Q' is indicated.

Component 4: PAT – At the end of this form complete the preliminary grade

PDHT – Practical Application Test (PAT) Summary Report

In the box below the independent assessor should:

- 1) Provide comments explaining their reasoning for the overall provisional Fail or Pass grade awarded for this PAT assessment. This may include comments on the apprentice's knowledge, skills or performance and should relate to specific topics in the practical application test.
- 2) Provide feedback if the apprentice has failed, identifying the areas which were lacking and need improvement.

Independent Assessor Justification and Feedback:

| | | |
|-------------------|-------------------------------|-------------------------------|
| Provisional Grade | Fail <input type="checkbox"/> | Pass <input type="checkbox"/> |
|-------------------|-------------------------------|-------------------------------|

By signing below, I confirm that the information provided is correct and the provisional grade awarded is a true reflection of the performance by the apprentice:

| | |
|---------------------------------------|-------|
| Independent Assessor Signature | Date: |
|---------------------------------------|-------|

The assessor should write additional comments to support the preliminary grade decision.

Check the preliminary fail or pass box to confirm the grade for PAT.



| | |
|--|-------------------------------|
| Full Name of Apprentice | |
| Independent Assessment Centre (with a secure bay) Address for the Practical Application Test | |
| Standard | Plumbing and Domestic Heating |
| Pathway | |
| Level | 3 |
| Name of Independent Assessor | |
| Date of Practical Application Test | |
| Start Time | |
| End Time | |
| Independent Assessor: Additional Comments | |
| | |

| | |
|---|-------|
| Please indicate the apprentice's practical application test preliminary grade (F/P) | Grade |
| | |

Component 4 – PAT: The apprentice must demonstrate core KSBS in an integrated way.

| Task A - Pass: Apprentices must demonstrate ALL of the pass descriptors | Check the box if achieved |
|---|---------------------------|
| Identify common electrical dangers encountered on construction sites and in private dwellings (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| State methods of safe supply for electrical tools and equipment on site (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| State the procedure that should be applied for tools and equipment that fail safety checks (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Conduct a visual inspection of a power tool for safe condition before use (O) | <input type="checkbox"/> |
| State work methods for preparing and protecting the building for installation work (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Identify the pre-existing damage checks to the building fabric or customer property before the work commences (O) | <input type="checkbox"/> |
| Use temporary continuity bonding when working on pipework components (O) | <input type="checkbox"/> |
| Describe the methods of safe storing of tools, equipment (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |

| | |
|---|--------------------------|
| Identify sources of information for carrying out preparatory work (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Produce a risk assessment for the task and method statement for the work to be carried, in accordance with: (O) a) the plumbing and domestic heating system's design <input type="checkbox"/> b) the conditions of the working environment <input type="checkbox"/> c) organisational procedures <input type="checkbox"/> | <input type="checkbox"/> |
| Apply and use personal protective equipment (PPE) (O) | <input type="checkbox"/> |
| All Pass descriptors achieved | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and standards achieved: | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PAT. | |
| Summary of response to question(s) | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | |

| Task B Pass: Apprentices must demonstrate ALL of the pass descriptors | Check the box if achieved |
|---|---------------------------|
| Carry out safe isolation (O) | <input type="checkbox"/> |
| Identified the fault correctly (O) | <input type="checkbox"/> |
| Carried out repairs correctly (O) | <input type="checkbox"/> |
| Identify safe isolation procedure when replacing attachments to power tools. (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Confirm the status of the electrical supply. (O) | <input type="checkbox"/> |
| Confirm, as necessary, that the electrical supply is suitable for the plumbing and domestic heating systems. (O) | <input type="checkbox"/> |
| Select, as required, electrical equipment, cables/wiring and components and confirm that they are: (O) a) of the right type and size (O) b) fit for purpose in accordance with the plumbing and domestic heating system's design (O) | <input type="checkbox"/> |
| Carry out work on electrical equipment, cables/wiring and components associated with the electrical supply and control of the plumbing and domestic heating system in accordance with the requirements of: (O) a) industry recognised methods and procedures (O) b) manufacturers' instructions (O) | <input type="checkbox"/> |
| Identify that the electrical equipment, cables/wiring and components are in accordance with the requirements of the plumbing and domestic heating system. (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Check that the electrical equipment, cables/wiring and components are of proper construction in | <input type="checkbox"/> |

| | |
|--|--------------------------|
| accordance with the requirements of the plumbing and domestic heating system. (O) | |
| Undertake functional testing of the electrical equipment and components associated with the electrical supply and control of the plumbing and domestic heating system in accordance with (O): a) industry recognised methods and procedures (O) <input type="checkbox"/> b) manufacturers' instructions (O) <input type="checkbox"/> | <input type="checkbox"/> |
| All Pass descriptors achieved | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and standards achieved: | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PAT. | |
| Summary of response to question(s) | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | |



| Task C Pass: Apprentices must demonstrate ALL of the pass descriptors | Check the box if achieved |
|--|---------------------------|
| Carry out service and maintenance of systems (O) | <input type="checkbox"/> |
| Explain procedures for decommissioning systems (Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Carry out decommissioning procedures (O) | <input type="checkbox"/> |
| Describe methods of obtaining information on system faults (O & Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Carry out diagnostic checks for a range of faults (O & Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Carry out repair and rectification procedures to deal with a range of faults (O) | <input type="checkbox"/> |
| Select, as required, electrical equipment, cables/wiring and components and confirm that they are: a) of the right type and size (O) <input type="checkbox"/> b) fit for purpose in accordance with the plumbing and domestic heating system's design (O) <input type="checkbox"/> | <input type="checkbox"/> |
| All Pass descriptors achieved | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and KSBs achieved: | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PAT | |



Summary of response to question(s)

Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.

| Task D Pass: Apprentices must demonstrate ALL of the pass descriptors | Check the box if achieved |
|--|---------------------------|
| Carry out a soundness test (O) | <input type="checkbox"/> |
| Describe operational checks required during commissioning (O & Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Identify the range of information that would be detailed on commissioning documentation (O) | <input type="checkbox"/> |
| Identify actions that must be taken when commissioning reveals defects (O) | <input type="checkbox"/> |
| Describe the procedure for handing over to the customer (O & Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| Carry out commissioning procedures for hot water systems(O & Q) | <input type="checkbox"/> |
| Write down the question asked and the apprentice's answer: | |
| All Pass descriptors achieved | <input type="checkbox"/> |
| Assessor comments to justify the evidence seen and KSBs achieved: | |
| Questions asked: Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the PAT. | |
| Summary of response to question(s) | |
| Feedback that you can provide to the apprentice if the apprentice has failed to meet the descriptors above. | |

PDHT –Practical Application Test (PAT) Summary Report

In the box below the independent assessor should:

- 1) Provide comments explaining their reasoning for the overall preliminary Fail or Pass grade awarded for this PAT assessment. This may include comments on the apprentice's knowledge, skills or performance and should relate to specific topics in the practical application test.
- 2) **Provide feedback if the apprentice has failed**, identifying the areas which were lacking and need improvement.

| | | |
|---|--------------------------------------|--------------------------------------|
| Independent Assessor Justification and Feedback: | | |
| Preliminary Grade | Fail <input type="checkbox"/> | Pass <input type="checkbox"/> |

By signing below, I confirm that the information provided is correct and the preliminary grade awarded is a true reflection of the performance by the apprentice:

| | | |
|-----------------------------------|--|--------------|
| Independent Assessor Signature | | Date: |
|-----------------------------------|--|--------------|

Appendix H: Practice Professional Discussion Template

Employers/training providers are recommended to arrange for apprentices to carry out a practice Professional Discussion prior to end-point assessment.

Instructions

This should be read in conjunction with the PDHT Specification.

This template has been designed to help the suitable person playing part of the independent assessor and has three purposes:

1. To prepare for a practice assessment
2. Designed to holistically assess a broad range of the skills, knowledge and behaviours developed over the period of the apprenticeship by the apprentice
3. To provide feedback to the apprentice in preparation for the live assessment

The assessor should:

- review the apprentice's work log before the professional discussion
- check the jobs in the work log should align with the six sections in this document
- conduct a professional discussion with the apprentice which must be 30 minutes
- spend approximately five minutes per section in which the apprentice can tell the assessor about how they carried out the selection/planning; pipework and installation; testing and fault-finding; commissioning, service/maintenance and demonstrated the behaviours required by the standard
- base their review of the jobs on the work log:
 - use the Assessor Comment section to provide your overall assessment of the apprentice's evidence for that particular element of the work
 - write down the question that is to be asked during the professionalism discussion to give the apprentice the opportunity to showcase their achievement

For sections 1 to 5, the assessor may allocate between 0 and 3 marks using the criteria:

3 marks – apprentice provided complete assurance of their competence; 2 marks – apprentice provided acceptable level of assurance of competence; 1 mark –

apprentice provided limited assurance of competence; 0 marks – apprentice provided no assurance of competence

For section 5, up to 5 marks are available for coverage of the specified behaviours.

The pass mark for the Professional Discussion is 12 marks out of 20 **AND** at least one mark in each section.

Quick Tip – How to complete the form below:

PDHT Professional discussion based on the work log

| | | | |
|--|--------------------------------------|-------------------------------|-------------------------------|
| PDHT Pathway | | | |
| Full name of Apprentice | | | |
| Full name of Independent Assessor | | | |
| Employer Company Name and Assessment Location | | | |
| Date of Professional Discussion | | | |
| Start time | | | |
| End time | | | |
| Date submitted to EUIAS | | | |
| Independent Assessor to confirm the apprentice's Work Log has been reviewed (please check box) | <input type="checkbox"/> | | |
| Date of Work Log Review | | | |
| Independent Assessor Signature | | | |
| Resit (check the box) | <input type="checkbox"/> | | |
| Preliminary Grade Awarded (check the box) | Distinction <input type="checkbox"/> | Pass <input type="checkbox"/> | Fail <input type="checkbox"/> |
| Additional Comments: | | | |

It is important to ensure that the page illustrated is completed by the assessor.

The assessor should write additional comments to support the preliminary grade decision.

| To achieve a pass the apprentice must achieve ALL the pass descriptors. | Marks |
|---|---------------------|
| <p>Section 1: Understand the principles of, and carries out planning and selecting components for natural gas pipework systems and appliances. This section must also include evidence of the apprentice's understanding of fuel combustion, ventilation and fluing arrangements (domestic). Log book review comment:</p> <p>Question asked (plus follow up):</p> <p>Justification for mark awarded</p> | Mark /4 per section |

Write down the marks allocated

Include the page number(s) of where in the workplace logbook the evidence has been seen that meets the descriptor above.

Write down justification for awarding the marks

If follow up questions are asked include them here.

Develop some open ended questions in relation to the KSBs.



Component 5: Professional Discussion – At the end of this form complete the preliminary grade awarded.

| Plumbing and Domestic Heating Technician –Professional Discussion Checklist and Summary Record | Marks scored in each section |
|--|------------------------------|
| Section 1: Planning and selecting (/3) | |
| Section 2: Pipework and installation (/3) | |
| Section 3: Testing and fault finding (/3) | |
| Section 4: Commissioning (/3) | |
| Section 5: Service and maintenance (/3) | |
| Section 6: Behaviours (/5) | |
| Total: (/20) | |
| < 12 marks Preliminary Grade: Fail | <input type="checkbox"/> |
| 12 or more marks and at least one mark in each section Preliminary Grade: Pass | <input type="checkbox"/> |

The assessor must allocate marks for sections 1 -6.

The assessor must provide a total score/20.

The assessor must allocate a preliminary grade.

PDHT Professional discussion based on the work log

| | | | |
|---|--------------------------------------|-------------------------------|-------------------------------|
| PDHT Pathway | | | |
| Full name of Apprentice | | | |
| Full name of Independent Assessor | | | |
| Employer Company Name and Assessment Location | | | |
| Date of Professional Discussion | | | |
| Start time | | | |
| End time | | | |
| Date submitted to EUIAS | | | |
| Independent Assessor to confirm the apprentice's Work Log has been reviewed (please check box) | <input type="checkbox"/> | | |
| Date of Work Log Review | | | |
| Independent Assessor Signature | | | |
| Resit (check the box) | <input type="checkbox"/> | | |
| Preliminary Grade Awarded (check the box) | Distinction <input type="checkbox"/> | Pass <input type="checkbox"/> | Fail <input type="checkbox"/> |
| Additional Comments: | | | |
| | | | |



| Plumbing and Domestic Heating Technician –Professional Discussion Checklist and Summary Record | Marks scored in each section |
|--|------------------------------|
| Section 1: Planning and selecting (/3) | |
| Section 2: Pipework and installation (/3) | |
| Section 3: Testing and fault finding (/3) | |
| Section 4: Commissioning (/3) | |
| Section 5: Service and maintenance (/3) | |
| Section 6: Behaviours (/5) | |
| Total: (/20) | |
| < 12 marks Preliminary Grade: Fail | <input type="checkbox"/> |
| 12 or more marks and at least one mark in each section Preliminary Grade: Pass | <input type="checkbox"/> |

Appendix I: Guidelines on how to set up a workplace logbook

The workplace logbook template has been designed and developed by EUIAS. It aligns with the knowledge and skills of the optional pathways along with the behaviours. The KSBs will be assessed through the Professional Discussion and supported by the production of a workplace logbook which **must be completed by the apprentice during the end-point assessment period, with at least 8 weeks to complete, after the gateway.**

Step-by-step guide on how to set up the Workplace Logbook

Step 1

Complete the table below and include at the front of the workplace logbook:

| | |
|---|-------------------------------|
| Full Name of Apprentice | |
| Apprentice signature: Declaration confirming authenticity of their workplace logbook | |
| Employer details | |
| Training provider details | |
| Manager/mentor/ trainer/supervisor or add job title including full name of person signing off the workplace logbook to confirm authenticity of the workplace logbook | |
| Standard | Plumbing and Domestic Heating |
| Option | |
| Level | 3 |

Step 2:

The workplace logbook will be produced by the apprentice using a selection of quality work from their chosen option (pathway):

- 1: Fossil Fuel – Natural Gas
- 2: Fossil Fuel – Oil
- 3: Fossil Fuel – Solid Fuel
- 4: Environmental Technologies

Step 3:

The apprentice must develop their workplace logbook by including the following sections:

- create a contents page by completing the table below and including it at the front of the workplace logbook
- Sections 1- 6: Select and include one quality job with supporting evidence chosen for their option to demonstrate relevant knowledge, skills and behaviours that must be mapped in the mapping document.
- Sections 1- 6: Write the title of the quality job in the table below and include page number(s)

Provide quality examples to demonstrate the evidence listed in the contents page below which must be mapped in the mapping document and included in this section.

Step 4:

Prepare for the professional discussion by:

- selecting one of the following sections (1 - 6) to discuss during the professional discussion, this selected job must show the apprentice's best job to demonstrate the knowledge, skills and behaviours relevant to that section



| Workplace Logbook Contents | | |
|--|---|----------|
| Option: [Add chosen option from list above on page 91] | | |
| Section | Evidence (within the chosen option) | Page (s) |
| Place at the front of the Workplace Logbook | Workplace Mapping Document | |
| 1 | Planning and selecting: Principles of planning and selecting components for pipework systems and appliances This section must also include evidence of the apprentice's understanding of fuel combustion, ventilation and fluing arrangements (domestic). | |
| 2 | Pipework and installation Principles and practice of pipework and installation of pipework systems and appliances | |
| 3 | Testing and fault finding Principles of and carries out testing and fault finding on pipework systems and appliances | |
| 4 | Commissioning Principles of, and carries out commissioning of pipework systems and appliances | |
| 5 | Service and maintenance Principles of, and carries out service and maintenance of pipework systems and appliances | |
| 6 | Behaviours Demonstrates the behaviours of honesty and integrity; dependable and responsible; enthusiasm and positive attitude; quality focus; willingness to learn; working with others, sustainable working | |

Appendix J: Workplace Logbook Mapping Document

Workplace Logbook Mapping Document

This document must be placed at the front of the workplace logbook and submitted to EUIAS with the workplace logbook of evidence.

Introduction

Use this document to map the workplace logbook of evidence to the KSBs assessed during the professional discussion.

Apprentice's next steps

1. Complete all the details on the first page and include employer details of where relevant competencies from their experience at work was gained.
2. The apprentice can use a number of different types of evidence to demonstrate their competence as described in Section 5 of the Specification – 'What to include in the Workplace Logbook?'. For further guidance, the apprentice must seek advice from their tutor/supervisor/mentor and training provider.
3. Map evidence to the criteria in the following pages using a referencing system indicating where the evidence for the criteria is located in the workplace logbook e.g., work based evidence Job 1 (J1) page 5 paragraph 2. This will allow the independent assessor to locate the section or specific piece of evidence being discussed and referred to during the professional discussion.
4. Place the workplace logbook mapping document at the front of the workplace logbook of evidence.

The apprentice's training provider must make arrangements for EUIAS to have access to the apprentice's workplace logbook including the workplace logbook mapping document at least 2 weeks before the professional discussion. For apprentices using e-workplace logbooks such as ONEFILE, SMARTASSESSOR, the reference used must simply be the file or folder name you used when uploading the evidence to such systems.

Workplace Logbook Mapping Document

1.1 Mapping Sign off on Workplace Logbook Completion: Place this workplace logbook mapping document at the front of the apprentice's workplace logbook of evidence.

| Apprentice Full Name (Print) | Apprentice Signature | Training Provider (Company) | Training Provider Signatory | Date of Sign Off |
|------------------------------|----------------------|-----------------------------|-----------------------------|------------------|
| | | | | |

| Section 1: Planning and selecting | Workplace Logbook EVIDENCE REFERENCE (Apprentice Input) | | |
|---|---|---|---|
| | 1 | 2 | 3 |
| <p>Understand the principles of, and carries out planning and selecting components for pipework systems and appliances.</p> <p>This section must also include evidence of the apprentice's understanding of fuel combustion, ventilation and fluing arrangements (domestic).</p> | | | |

| Section 2: Pipework and installation | Workplace Logbook EVIDENCE REFERENCE (Apprentice Input) | | |
|--|---|---|---|
| | 1 | 2 | 3 |
| <p>Understand the principles of, and carries out pipework and installation of pipework systems and appliances</p> | | | |



| Section 3: Testing and fault finding | Workplace Logbook EVIDENCE REFERENCE (Apprentice Input) | | |
|---|--|---|---|
| | 1 | 2 | 3 |
| Understand the principles of, and carries out testing and fault finding on pipework systems and appliances | | | |

| Section 4: Commissioning | Workplace Logbook EVIDENCE REFERENCE (Apprentice Input) | | |
|---|--|---|---|
| | 1 | 2 | 3 |
| Section 4: Understand the principles of, and carries out commissioning of pipework systems and appliances | | | |

| Section 5: Service and maintenance | Workplace Logbook EVIDENCE REFERENCE (Apprentice Input) | | |
|---|--|---|---|
| | 1 | 2 | 3 |
| Understand the principles of, and carries out service and maintenance of pipework systems and appliances | | | |



| Section 6: Behaviours | Workplace Logbook EVIDENCE REFERENCE (Apprentice Input) | | |
|--|--|---|---|
| | 1 | 2 | 3 |
| Demonstrates the behaviours of honesty & integrity; dependable and responsible; enthusiasm and positive attitude; quality focus; willingness to learn; working with others, sustainable working | | | |

© Energy & Utility Skills

All rights reserved. No part of this publication may be reproduced, stored in a retrievable system, or transmitted in any form or by any means whatsoever without prior written permission from the copyright holder.

www.euskills.co.uk